



# Managed infrastructure services

Flexential offers a personal approach to managed services, working as a true partner with your business.

As IT departments are pushed to evolve from pure back-office operations to a revenue-generating engine for their business, improving staff productivity and efficiency becomes a key initiative. The unfortunate reality, however, is that increased demands for IT outputs are rarely matched with an equivalent increase in staffing and budget. This means that freeing up time for IT staff to create, innovate, and support strategic growth initiatives is no longer just a "nice-to-have." When it comes to outsourcing, more than one-third of organizations cite reducing time to market and boosting innovation as key decision drivers. As a result, IT organizations grew their off-premises data in cloud and hosted service providers by more than 50% last year.

It's imperative that IT leadership find a way to reduce repetitive maintenance and operational tasks. Taking advantage of leveraged teams and expertise from Flexential can pick up the burden of ongoing maintenance and operations.

In this scenario, IT staff still retain full control of applications while Flexential managed services absorbs as much of the on-going management and maintenance of the underlying infrastructure that the team chooses to hand off. Their newly freed time can then be applied to focusing on bringing new products and services to market. Additionally, leveraging colocation and hosted cloud services reduces environmental operating costs through shared power and cooling—while still providing data center security and on-site monitoring.



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## Features

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- Infrastructure design guidance
- Patching operating systems and applications
- Active Directory-as-a-Service
- Updating firmware, software, system BIOS
- Storage management including backup, recovery and archiving
- Cloud management
- Colocation management
- Refreshing infrastructure hardware to take advantage of new technologies
- Optimizing system performance
- Scaling up or down based on seasonality and organizational growth

## Benefits

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- Leverage workload and platform-specific expertise from certified IT professionals
- Free up time for in-house IT staff to focus on innovation and strategic programs
- Optimize performance to power mission-critical applications
- Ensure consistent regulatory compliance and adherence to current security standards

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