Flexential Managed OS

Effortless and expert management of your operating systems

Discover a reliable and cost-effective solution for outsourcing the management, administration, and support of your critical server environments with Flexential OS Management. We understand that efficient server management is essential for maintaining a healthy IT environment, yet it often receives insufficient attention. With meticulous attention to detail, and quick responsiveness, our comprehensive server management services ensure your servers are in capable hands, allowing you to focus on your core business needs.

Consider the following challenges: the need to install, configure, monitor, and maintain both your Windows Server and Linux operating systems, the regular application of patches and updates, and the requirement to defend your servers against viruses and malware—all while striving to add value to your organization. The Flexential Managed OS service offers an intelligent solution for delegating IT support and administration of servers utilizing Microsoft Windows Server or Linux operating systems. By leveraging the Flexential Managed OS service, you can redirect your resources toward other critical IT functions.

Benefits

- **24x7x365 Support:** Our dedicated team provides continuous support and prompt incident resolution at the OS layer, ensuring your servers always remain operational.
- **Experience and expertise:** Gain access to Tier 4 resources with extensive experience and expertise, holding expert-level certifications such as MSCE and RHCE. Benefit from direct escalation paths to seasoned professionals or the vendor for efficient issue resolution.
- **Operating system monitoring and alerting:** We proactively monitor your servers for potential problems or performance issues, and security threats. Our team responds to alerts 24x7, ensuring rapid incident response. Your teams are promptly notified of any issues that require streamlined co-management of environments.
- **Backup management:** For customers utilizing Flexential Backup Service, our team ensures seamless backup configuration, monitors backup success rates, and troubleshoots any performance issues to safeguard your data.
- **Operating system installation and configuration:** Rely on our expertise in implementing best practices for operating system configuration, patching, and security hardening. Our OS-level tools and configurations are aligned with industry standards to optimize system performance.
- **Anti-virus protection:** Defend your servers against viruses and malware with our comprehensive anti-virus protection using commercial antivirus software and diligent management practices.
- **Patch management:** Ensure the security of your systems with timely distribution and installation of critical security updates and patch releases. Choose between daily, weekly, or monthly updates, and rest assured that we utilize services provided by the OS vendor, eliminating the need for third-party agents.
- **Optional add-on services:** Explore our optional add-on services, including Managed Database and Managed Active Directory, for enhanced IT management capabilities tailored to your specific needs.

Don't let server management drain your time and resources.

With Flexential Managed OS, we handle comprehensive IT support and administration for your Windows Server and Linux operating systems. Our experts maintain optimal system conditions, following best practices for configuration, backup management, antivirus protection, and patching. Focus on your core business functions, knowing your server environments are in capable hands.

Contact us for a free consultation and a customized quote today.